OFFICIAL FILE ILLINOIS COMMERCE COMMISSION



For Commission Use Only:

FORMAL COMPLAINT

Illinois Commerce Commission 527 E. Capital Avenue Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Aaron S. Wolff		(14) remod 1 1 1 1 1 1 1 1 1 1	
Against (Utility name): Peoples Energy			
As to (Reason for complaint) Failure to test meter as requested, as required and as promised; a	nd overch	arge or	n gas allegedly us
în <u>Highland Park,</u> Illinois.	<u>C</u>	2026	3 AM
TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:		007 -	
My mailing address is 591 Broadview, Highland Park, Illinois, 60035		<u>o-</u>	<u> </u>
The service address that I am complaining about is 591 Broadview, Highland Park, Illinois, 60035	0	Δ _=_	S
My home telephone is [847] 432-5910	ត់វិ ស	9	NO.
Between B:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 346-3461			
(Full name of utility company) <u>Peoples Energy</u> (resp to the provisions of the Illinois Public Utilities Act.	ondent) is a	public uti	ility and is subject
In the space below, list the specific section of the law. Commission rule(s), or utility tariffs that you think is involve	ed with your	complain	t.
220 ILCS 5/8-301 & 303			
83 Illinois Administrative Code sections 500.150, 500.220, 500,230			
			10014ge-1
Have you contacted the Consumer Services Division of the Minois Commerce Commission about your complaint?	[X] Yes [
las your complaint filed with that office been closed?	X	Yes [] Na

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1. Peoples Energy [the "Company"] failed to make a full and prompt investigation of my gas meter.
- 2. The Company failed to make, or offer to have made, an independent test of the meter as was requested and should have been done.
- 3. The Company failed to permit complainant to observe the meter test that was made as required by rules and as promised.
- 4. The Company failed to give the complainant a copy of the results of the test that was made as it was required to do.

Please clearly state what you want the Commission to do in this case:

Yolanda Haces Flader Notary Public State of Illinois My Commission Expires 08/08/2010

Order the Company to give complainant a credit of not less than 35% of complainant's 2005-2006 gas bill payments.

Date: Order the Company to give complainant a credit of not less than 35% of complainant's 2005-2006 gas bill payments.

Complainant's Signature Order Orde

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

Icc207/07

Notary Public, Illinois